

TIRED OF THE DIGGING? CUT OFF AGAIN?

QUAKER ROAD RESIDENTS – DEMAND MUNICIPAL ACCOUNTABILITY & RELIEF!

⚠️ OVER TWO YEARS OF ROAD CLOSURES • CURRENTLY ON THE 3RD ROUND OF RE-EXCAVATION • ENOUGH IS ENOUGH

Dear Neighbour: What began as a routine trunk sewer and urbanization upgrade has dragged into an ongoing ordeal. Because of soil and trench settlement issues, crews have torn up, patched, and reopened Quaker Road repeatedly. While Niagara Region and local councils ask for “patience,” our households continue to pay full property taxes and fixed water bills for services we are regularly denied.

WHAT QUAKER ROAD HOUSEHOLDS HAVE ENDURED **DOCUMENTED FAILURES**

✗ **Severed Driveways:** Trapped personal vehicles, trenches cutting off garages, and dangerous drop-offs with zero notice.

✗ **Missed Waste Pickups:** Curbside garbage and recycling skipped; bins stranded in live construction trenches.

✗ **Transit Deprivation:** Region Transit stops closed with no safe walking bypass, leaving seniors and non-drivers cut off.

✗ **Water & Power Cuts:** Low-pressure overland bypass hoses, unannounced water shutoffs, and utility line strikes.

WHAT WE ARE FORMALLY DEMANDING FROM COUNCIL

1. **Municipal Property Tax Relief & Utility Rebates**

Initiate an expedited review under **Section 357 of the Municipal Act, 2001** to refund taxes for loss of property usability, plus statement credits on fixed monthly water/wastewater capacity charges.

2. **Guaranteed Door-to-Door Service Concierge**

Enforce a binding directive for contractor and public works staff to manually retrieve and return waste bins on collection mornings, plus free on-demand transit vouchers for cut-off residents.

3. **Dedicated Neighbourhood Remediation Fund**

Enforce contractual delay penalties and liquidated damages against the project account to fund driveway apron repaving, lawn/sod repair, and boulevard tree restoration.

4. **Independent Geotechnical & Oversight Audit**

Commission an independent public engineering inquiry to reveal why subsurface conditions were misjudged, forcing repeated trench excavations at taxpayer expense.

TAKE ACTION TODAY – STAND UP FOR OUR STREET

☐ Sign the Resident Petition:

☐ File for Section 357 Tax Relief:

Download our step-by-step evidence filing template to seek your property tax adjustment.

☐ Join the Delegation at Council:

Attend upcoming council sessions in Welland, Pelham, and Niagara Region to present our demands.

Questions? Want to help canvass your block?
Contact your neighbourhood organizer:

JOIN OUR
NEIGHBOURHOOD
GROUP



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ELECT
JESSICA LAHAY
WELLAND WARD 1 CITY COUNCIL

[votejessicaward1.ca](https://www.votejessicaward1.ca)
votejessicaward1@gmail.com

@JessicaLaHay.Ward1
Authorized by Jessica LaHay, Candidate for Ward 1